Registration form

Dear patient owner

welcome to AniCura Kleintierfachpraxis Haßloch GmbH. In order to get to know you and your animal a little better, we need to ask a few questions, so it would help us if you could fill out the following questionnaire. Please contact us if you have any further queries and we will be happy to assist. Due diligence and transparency form the basis of the trusting partnership we enjoy with our clients. With this in mind, page 2 explains how we process your data and how you can exercise your rights as specified in the General Data Protection Regulation and our privacy policy [https://www.mars.com/privacy]. In the interest of gender neutrality and readability, all personal designations used in the following document should be construed as applying to those who identify as male, female and diverse. All personal designations should be understood to apply equally to all sexes.



Please fill in the form in block letters.

OWNERDETAILS	PATIENTDETAILS		
Last name	Type of animal	O Dog	
First name	-	O Cat O out-door ca	t
Street/No.	-	O Other	
Postcode/City	Name		
Date of birth	Breed		O Crossbreed
(required solely for invoicing purposes)	Colour		
Phone	Gender	O female O male	O castrated
Mobile *	Date of birth	W	/eight
Email **	- Tattoo no.		
DETAILS WITH REGARD TO THE VETERINARIAN	Chip no.		
O Referring veterinarian O Primary care veterinarian	Time spend abro	ad O yes O no	
Name	I am a profession	nal animal keeper	O yes O no
Place		-	
Return referral O yes O no	The animal is a public service animal		J yes J 110
Report to primary care vet***			
→ Please send me a reminder for my appointment→ SMS→ E-Mail→ Phone	O Please send me a reminder for the next vaccination O SMS O E-Mail O Phone		

- * If you provide your mobile phone number, we can inform you by phone/SMS about upcoming appointments or vaccinations. If you do not wish to receive this information, please contact us at datenschutz.hassloch@anicura.de.
- ** Please note that we and AniCura use the e-mail address supplied to obtain feedback on your level of satisfaction with our treatment of your animal. We also use this data to send you information and special promotions from Anicura and affiliated companies. If you no longer wish to receive these e-mails you can unsubscribe at any time with immediate effect by sending a message to datenschutz.hassloch@anicura.de or by simply clicking "Unsubscribe" at the end of each e-mail. Even if you unsubscribe, you will still receive all relevant diagnostic data.
- *** I consent to my regular veterinarian being informed about my visit and the examinations and treatments carried out, so that the future care of my animal continues to be guaranteed by knowing as much as possible about its medical history. I can revoke my consent at any time with effect for the future by notifying: datenschutz.hassloch@anicura.de.



Is your animal currently on any medication?	O yes	O no
which?		
Does your animal have any drug intolerances which?	O yes	O no
Does your animal have any serious illnesses?	O yes	O no
which?		
Has your animal undergone any previous surgery?	O yes	O no
which?		
Does your animal show aggressive behaviour when under stress		
(e.g., when visiting the vet)?	,	O no

I hereby verify that I am the owner of the animal in question and am therefore entitled to conclude this agreement allowing the provision of services by AniCura Kleintierpraxis Haßloch GmbH. In the event that I am not the owner of the animal, I hereby verify that I am acting with the express permission of said owner. In the absence of such permission, or in the event that the animal owner disputes that such permission has been granted, I hereby confirm that I will bear the costs incurred for all treatment.

- With my signature, I hereby confirm the accuracy and completeness of the information I have provided overleaf and give permission for the examination, treatment and if necessary surgery of my animal.
- I have noted that any medical findings will be passed on to primary care/follow-up vets and agree to inform you, should I not wish this.
- I acknowledge and accept that any use of emergency services will incur a surcharge in accordance with the fee regulation for veterinarians.
- I understand that I can request a cost estimate at any time and I will contact you should I require an estimate or have any queries concerning costs.
- I confirm that my animal is not used for food production. If this is the case, I will inform AniCura Kleintierpraxis Haßloch GmbH.
- I confirm that my animal does not belong to an agricultural herd. If this is the case, I will inform AniCura Kleintierpraxis Haßloch GmbH.

General information on data protection:

The accountable body for data processing is AniCura Kleintierfachpraxis Haßloch GmbH, represented by Carina van Clewe-Kattler. You can reach our data protection officer at: Data protection officer | AniCura Kleintierfachpraxis Haßloch GmbH | Dr. Siebenpfeifferstr. 13 | 67454 Haßloch/Pfalz | Phone +49 6324 98 94 98 | Fax +49 6324 92 19 683 | datenschutz.hassloch@anicura.de.

AniCura is part of the Mars Veterinary Health group of companies. In the Mars privacy policy [https://www.mars.com/privacy] you can find out how AniCura and our owner Mars Petcare [https://deu.mars.com/made-by-mars/petcare] collect and process your data, how you can contact us with questions about data protection and how you can exercise your rights in relation to personal data.

We will only process or use personal data gathered on this form for the execution of contractual services. Any alternative use of your data requires the existence of a relevant legal basis.

If you have been referred to us by another veterinary practice/clinic, they will also forward the following personal data: Name, address, phone number.

All Anicura vets and employees are bound by a professional duty of confidentiality in accordance with:

- § 203 of the Criminal Code (StGB, Violation of private secrets)
- § 17 of the German Act against Unfair Competition (UWG, Betrayal of trade or industrial secrets)
- and in particular, by internally regulated rules of confidentiality

In accordance with the Ordinance on Service Providers' Duty to Inform dated 17.5.2010, we also provide the following information:

Company management: Carina van Clewe-Kattler

Register entry: District court Ludwigshafen am Rhein | HRB 64966

VAT No.: DE306760467

Legal professional designation: Veterinary surgeon, certified in Germany

Competent authority: German Chamber of Veterinary Surgeons Landestierärztekammer Rheinland-Pfalz | http://ltk-rlp.de

Professional liability insurance: Versicherungskammer Bayern, Bayerischer Versicherungsverband | Maximilianstr. 53 | 80530 München

Information acc. to § 3 of the Ordinance on Service Providers' Duty to Inform

Professional regulations: The work of Anicura is governed by the professional rules and regulations of the German Chamber of Veterinary Surgeons Landestierärztekammer Rheinland-Pfalz, which can be viewed at http://ltk-rlp.de, as well as the valid statutory scale of fees for veterinary surgeons (GOT), which can be viewed at www.tieraerzteverband.de.

Arbitration board: The German Chamber of Veterinary Surgeons Landestierärztekammer Rheinland-Pfalz provides an arbitration board for disputes between animal owner and vet.

All fees for veterinary services are invoiced in accordance with the valid statutory scale of fees for veterinary surgeons (GOT).

Laccept	I accept Neustadt an der Weinstraße as the place of jurisdiction in the event of any disputes.				
With my	/ith my signature, I confirm that I have read, understood and agree to all the conditions specified in this document.				
l wish	to pay the treatment using	○ Cash ○ EC-Card			
Haßloch					
	Date	Signature ((in the case of minors, the signature of a legal representative is required)			